

B.A. 2nd Semester (Honours & General) Examination, 2019 (CBCS)

Subject : Communicative English

Paper : AECC-2

Time: 2 Hours

Full Marks: 50

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

Answer all the questions.

1. Which of the following is not a type of verbal communication? 2
(a) Television debate (c) Sending emogies via sms
(b) Skype chat (d) WhatsApp video call
2. In the following cases, the haptic mode of communication is used in 2
(a) handshake (c) virtual classrooms
(b) bowing (d) writing letters
3. Sending an email is a sort of _____ communication. 2
(a) auditory (c) electronic
(b) oral (d) non-verbal
4. The expression, 'Bindas', should be used in 2
(a) formal communication (c) non-verbal communication
(b) informal communication (d) classroom communication
5. Which of the following greetings may be said while ending a speech? 2
(a) Good afternoon! (c) Hi!
(b) Hello! (d) Good Night!
6. Which of the following marks a disadvantage of oral communication? 2
(a) Quick feedback (c) Lesser thinking time
(b) Better understanding of the body language (d) None of these
7. What sort of communication is considered to be of best value in business dealings? 2
(a) Oral communication (c) Non-verbal communication
(b) Written communication (d) Oral group communication

8. Phatic communication is used 2
- (a) to start a speech. (c) to make a demand.
(b) to get information. (d) to close a speech.
9. In a recruitment interview, how should an interviewee speak? 2
- (a) Speak loudly and eloquently (c) Speak audibly and clearly
(b) Speak slowly and submissively (d) Speak to exhibit knowledge and pronunciation
10. Which sort of communication channel among the following should be used if the speaker wishes to reach audiences across cultures or nations? 2
- (a) Writing a web blog (c) Using a microphone
(b) Sending a group mail (d) Making a facebook video
11. Which of the qualities mentioned below must a good communicator possess? 2
- (a) Understand the audience (c) Have good command over language and the matter
(b) Encourage interaction (d) All of the above
12. Using 'Jargons' in speeches 2
- (a) enables the speaker to show his knowledge.
(b) shows the speaker's domain knowledge.
(c) shows the speaker's lack of originality and inability to connect with all kinds of audience.
(d) exhibits the speaker's experience in public speaking.
13. Which of the following habits should one forsake if she/he wants to be a good listener? 2
- (a) asking too many questions to the speaker in the middle of the speech
(b) listening to all the words of the speaker carefully
(c) forming notions about the speech before he/she goes to hear the speech
(d) asking questions at the end of the speech
14. A host of students discussing probable questions before the start of an examination is an example of 2
- (a) grey communication (c) intrapersonal communication
(b) interpersonal communication (d) public communication

15. A person talking to herself/himself in front of a mirror is a 2
(a) dialogue (c) conversation
(b) monologue (d) public speech
16. How should an interviewer behave with an interviewee in a formal interview? 2
(a) With a sense of domination and seriousness
(b) With informal frankness
(c) With mutual respect and friendliness
(d) With careful attitude and reserved temperament
17. Which of the following skills in a candidate does a group discussion seek to test? 2
(a) Writing ability (c) Dress sense
(b) Managerial ability (d) Domain knowledge
18. 'Yours ever' should be written at the end of a 2
(a) personal letter (c) letter to the Principal
(b) business letter (d) letter to the V.C.
19. If someone is congratulated for his/her success, what should be his/her response? 2
(a) Its my pleasure (c) No mention, please
(b) Thanks (d) I am happy
20. Which of the following items must a newspaper report have? 2
(a) A title or a heading (c) Place of reporting
(b) Date of reporting (d) All of these
21. Which subscription should a business letter end with? 2
(a) Yours faithfully (c) Ever yours
(b) Yours lovingly (d) Yours affectionately
22. A student's letter to the Principal of a college must have the mention of her/his 2
(a) academic qualification (c) library card number
(b) class and roll no (d) address

23. Which of the following items must one mention while making a note? 2
- (a) The full forms of the abbreviations
 - (b) A detailed description of the actual purpose of the note
 - (c) The name of the note maker
 - (d) The source of the quotations and references
24. To invite a senior to a subordinate officer's cabin, the sub-officer should say 2
- (a) You may come in, Sir
 - (b) Please come in, Sir
 - (c) Would you come in , Sir?
 - (d) May I come in, Sir?
25. A student wanting to know something in class should say – 2
- (a) Answer my question, Madam/Sir
 - (b) Can you answer my question, Madam/Sir?
 - (c) May I ask you a question, Madam/Sir?
 - (d) I want to know this, Madam/Sir?
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